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California Water Service Completes One Infrastructure Upgrade, Begins Another to Improve Water Supply Reliability and Fire Protection in Salinas

SALINAS, Calif.—California Water Service (Cal Water) has completed work on a water infrastructure upgrade to improve water supply reliability and fire protection in Salinas and has begun work on its next improvement project. Cal Water recently installed 1,590 feet of new water main, including three fire hydrants on West Street, and is now working to install 3,764 feet of new water main and eight fire hydrants on Pajaro Street, from Romie Lane to Maple Street, south of the downtown area.

"Infrastructure improvements like these ensure that Cal Water maintains a reliable water supply for both everyday and emergency needs in our community," said Brenda Granillo, Cal Water's Salinas District Manager.

Installation of the project on Pajaro Street is expected to be complete in May. The majority of the work will be performed between 8 a.m. and 4 p.m., Monday through Friday; however, some work may be performed at night or during the weekends to help alleviate traffic issues.

"We will make every effort to minimize traffic delays during construction, and we will notify customers in advance of those instances when after-hours work is needed," said Granillo, noting that customers can visit <u>www.calwater.com</u> to ensure that their contact information is up to date, along with their preferences on how they would like to be notified.

Temporary asphalt will be applied until permanent paving is completed.

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 126,620 people through approximately 29,000 service connections in Salinas, about 16,000 people through approximately 2,800 service connections in King City, and about 2 million people statewide through 496,400 service connections. What sets Cal Water apart is its commitment to enhancing the quality of life for its customers and communities. Guided daily by their promise to provide quality, service, and value, the utility's employees lead the way in working to protect the planet, care for people, and operate with the utmost integrity. Integral to Cal Water's strategy is investing responsibly in infrastructure, sustainability initiatives, and community well-being. The utility has also been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®, and is No. 1 in Customer Satisfaction Among Large Water Utilities in the West Region* by J.D. Power. More information is available at <u>www.calwater.com</u>.

*California Water Service received the highest score in the West Large segment of the J.D. Power 2023 U.S. Water Utility Residential Customer Satisfaction Study of customers'

satisfaction nationally among water customers in the US. Visit jdpower.com/awards for more details.