



CALIFORNIA
WATER SERVICE GROUP
INVESTING FOR LIFE

CWT
LISTED
NYSE

Second Quarter 2023 Results Presentation

July 27, 2023



Forward-Looking Statements

This presentation contains forward-looking statements within the meaning established by the Private Securities Litigation Reform Act of 1995 ("PSLRA"). The forward-looking statements are intended to qualify under provisions of the federal securities laws for "safe harbor" treatment established by the PSLRA. Forward-looking statements in this presentation are based on currently available information, expectations, estimates, assumptions and projections, and our management's beliefs, assumptions, judgments and expectations about us, the water utility industry and general economic conditions. These statements are not statements of historical fact. When used in our documents, statements that are not historical in nature, including words like will, would, expects, intends, plans, believes, may, could, estimates, assumes, anticipates, projects, progress, predicts, hopes, targets, forecasts, should, seeks or variations of these words or similar expressions are intended to identify forward-looking statements. Examples of forward-looking statements in this presentation include, but are not limited to, statements describing future rates, effects of DREMA, IRMA, and MWRAM, completion of pending acquisitions, estimated investments and depreciation, rate base estimates, expectations regarding the 2021 GRC filing and the regulatory process and the estimated impacts related thereto, and proposed capital expenditures. Forward-looking statements are not guarantees of future performance. They are based on numerous assumptions that we believe are reasonable, but they are open to a wide range of uncertainties and business risks. Consequently, actual results may vary materially from what is contained in a forward-looking statement. Factors that may cause actual results to be different than those expected or anticipated include, but are not limited to: the impact of the ongoing COVID-19 pandemic and related public health measures; our ability to invest or apply the proceeds from the issuance of common stock in an accretive manner; governmental and regulatory commissions' decisions, including decisions on proper disposition of property; consequences of eminent domain actions relating to our water systems; changes in regulatory commissions' policies and procedures, such as the CPUC's decision in 2020 to preclude companies from proposing fully decoupled WRAMs in their next GRC filing (which impacted our 2021 GRC filing related to our operations commencing in 2023); the outcome and timeliness of regulatory commissions' actions concerning rate relief and other matters, including with respect to our 2021 GRC filing; increased risk of inverse condemnation losses as a result of climate change and drought; our ability to renew leases to operate water systems owned by others on beneficial terms; changes in California State Water Resources Control Board water quality standards; changes in environmental compliance and water quality requirements; electric power interruptions, especially as a result of Public Safety Power Shutoff (PSPS) programs; housing and customer growth; the impact of opposition to rate increases; our ability to recover costs; availability of water supplies; issues with the implementation, maintenance or security of our information technology systems; civil disturbances or terrorist threats or acts; the adequacy of our efforts to mitigate physical and cyber security risks and threats; the ability of our enterprise risk management processes to identify or address risks adequately; labor relations matters as we negotiate with the unions; changes in customer water use patterns and the effects of conservation, including as a result of drought conditions; our ability to complete, in a timely manner or at all, successfully integrate and achieve anticipated benefits from announced acquisitions; the impact of weather, climate change, natural disasters, and actual or threatened public health emergencies, including disease outbreaks, on our operations, water quality, water availability, water sales and operating results and the adequacy of our emergency preparedness; restrictive covenants in or changes to the credit ratings on our current or future debt that could increase our financing costs or affect our ability to borrow, make payments on debt or pay dividends; risks associated with expanding our business and operations geographically; the impact of stagnating or worsening business and economic conditions, including inflationary pressures, general economic slowdown or a recession, increasing interest rates, and changes in monetary policy; the impact of market conditions and volatility on unrealized gains or losses on our non-qualified benefit plan investments and our operating results; the impact of weather and timing of meter reads on our accrued unbilled revenue; and other risks and unforeseen events described in our SEC filings. When considering forward-looking statements, you should keep in mind the cautionary statements included in this paragraph, as well as the Annual 10-K, Quarterly 10-Q, and other reports filed from time-to-time with the Securities and Exchange Commission (SEC). We are not under any obligation, and we expressly disclaim any obligation to update or alter any forward-looking statements, whether as a result of new information, future events or otherwise.

Today's Participants

Marty Kropelnicki

President & CEO



David Healey

Vice President, CFO & Treasurer



Greg Milleman

Vice President, Rates & Regulatory Affairs



CALIFORNIA
WATER SERVICE GROUP
INVESTING FOR LIFE

Presentation Overview

- Our Values and Priorities
- Second Quarter Financial Results and Unrecorded Regulatory Mechanisms
- Year-to-Date Financial Results and Unrecorded Regulatory Mechanisms
- PFAS Regulation Update
- California Regulatory Update
- Business Development Status
- CapEx and Rate Base Tables
- In Summary





OUR STRATEGIC GOALS & IMPERATIVES

Affordable, Excellent Service

- Continuous improvement, efficiency & innovation
- Technology as enabler
- Centralized platform & process standardization
- Active stakeholder engagement
- Support for low-income customers
- Efficiency in capital deployment
- Progressive ratemaking & innovative funding

Sustainability & Community Impact

- Environmental stewardship
- Water supply & infrastructure resilience
- Community leadership & support
- Water conservation leadership
- Energy efficiency
- Corporate governance
- Responsible sourcing & resource management



Public Health & Safety

- Rigorous water quality sampling & monitoring
- Use of best available water quality treatment technologies
- Emergency preparedness & business continuity

Enhanced Stockholder Value

- Sustainable infrastructure investment
- Responsible growth through acquisitions & partnerships
- Enterprise risk management & effective physical & cybersecurity
- Progressive regulatory management
- Effective investor relations
- Strong credit rating

Employees as Best Advocates

- Diversity, equality & inclusion
- Safe workplace
- Talent attraction & retention
- Succession planning & professional development
- Active employee engagement



Second Quarter Financial Highlights

Operating revenue decreased **\$12.2M**

- **\$13.8M** decrease in billed and unbilled metered revenue, mostly due to **10.4%** decrease in customer usage
- Total operating expenses decreased **\$0.8M**
 - **\$2.5M** reduction in deferred revenue
 - **\$1.7M** decrease in bad debt expense
 - **\$1.1M** decrease in water treatment chemical cost
 - Increases of **\$2.8M** in labor costs and **\$1.6M** in pension benefit costs

Financial Results: Second Quarter 2023

(Amounts are in millions, except for EPS)	Q2 2022		Q2 2023	Variance
Operating Revenue	\$206.2	▼	\$194.0	(5.9%)
Operating Expenses	\$178.9	▼	\$178.1	(0.5%)
Net Interest Expense	\$11.0	▲	\$12.7	15.5%
Net Income Attributable to CWT	\$19.5	▼	\$9.6	(51.0%)
Diluted EPS	\$0.36	▼	\$0.17	(52.8%)
Capital Investments	\$76.1	▲	\$95.2	25.1%



Unrecorded California Regulatory Mechanisms

Due to delayed California 2021 General Rate Case (GRC) filing, we did not record certain regulatory mechanisms in 2Q 2023 and YTD 6/30/23:

Interim Rate Memorandum Account (IRMA)*: Tracks difference between interim rates and final rates authorized by California Public Utilities Commission (CPUC) in our 2021 GRC filing; our practice is to record IRMA balances as operating revenue when amounts are known and authorized for recovery after 2021 GRC decision

Monterey-Style Water Revenue Adjustment Mechanism (MWRAM)*: Tracks difference between sales revenue and modeled single-quantity rate revenue authorized by CPUC; our practice is to record MWRAM balances as operating revenue when amounts are known and authorized for recovery after 2021 GRC decision

Drought Response Memorandum Account (DREMA)*: Tracks reduced sales revenues when customer demand is affected by requests for voluntary or mandatory usage reductions; our practice is to file advice letter to authorize recovery of DREMA balances as operating revenue when amounts are known and authorized for recovery after 2021 GRC decision

**2021 GRC regulatory mechanism transactions are retroactive to 1/1/23*

Unrecorded California Regulatory Mechanisms in Q2 2023

Based on current positions of parties to 2021 GRC filing, we estimated understatement of operating revenue during 2Q 2023 to be in \$19M – \$29M range (\$0.28 to \$0.43 EPS)*:

2023 IRMA operating revenue range

\$11M to \$20M (\$0.16 to \$0.29 EPS)*

2023 MWRAM operating revenue range

\$6M for both high & low (\$0.09 EPS)*

2023 DREMA operating revenue range

\$2M to \$3M (\$0.03 to \$0.05 EPS)*

Estimated impact to EPS reflects the estimated impact to operating revenue, multiplied by 85% (which reflects an assumed effective corporate income tax rate of 15%), and divided by the diluted weighted average common shares outstanding during the period.

**IRMA value will depend on final 2021 GRC rates authorized for recovery. MWRAM was requested in 2021 GRC and was not disputed by any other party to the proceeding; its value will depend on final 2021 GRC rates. DREMA is an authorized memorandum account, and its value will depend on final 2021 GRC rates. Ranges are current estimates based on available information and may change as 2021 GRC progresses. Due to mechanism's connection to customer billings, second quarter estimates are not necessarily indicative of potential impacts in future quarters.*



Additional Q2 2023 Highlights

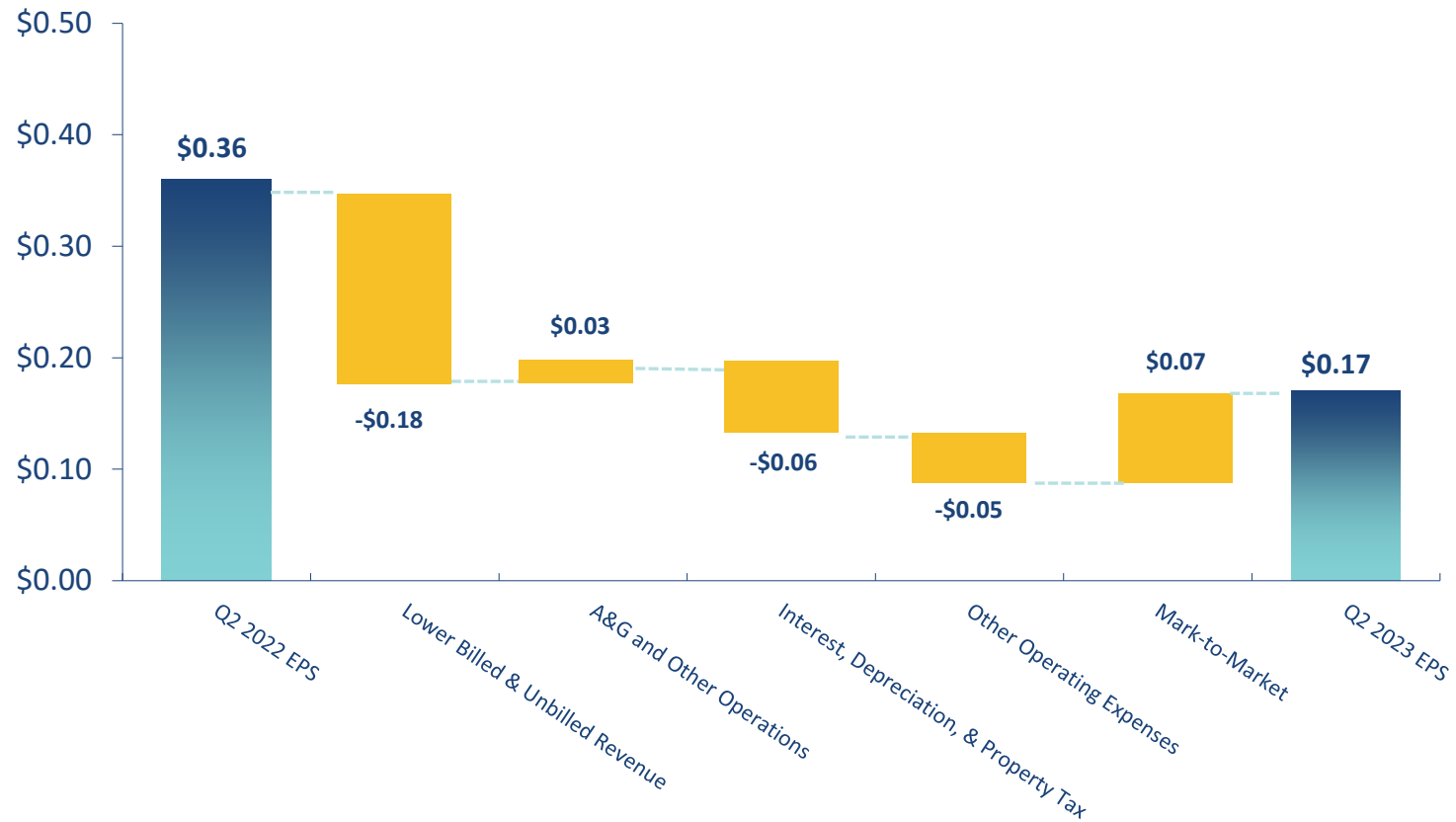
Invested **\$95.2M** in capital improvements during Q2 2023, a 25.1% increase over Q2 2022

Cal Water's **water production costs will increase** in second half of 2023; we filed advice letter in July 2023 to increase annual operating revenues \$24.6 million to offset known 2023 increases in water production costs

On 7/10/23, California's **Governor extended arrearage payment program** to help customers struggling to pay monthly water bills; program covers delinquent customer balances 60 days past-due or written-off between 6/16/21 – 12/31/22; Cal Water will file with State Water Resources Control Board to request funds at end of Q3 2023.

Net other income increased in 2023 as compared to 2022, including \$5.2 million increase in unrealized gain on non-qualified benefit plan investments

EPS Bridge Q2 2022 to Q2 2023



Year-to-Date YTD 2023 Financial Highlights

Operating revenue decreased **\$54.1M**

- Increase in deferred revenue of **\$21.8M**
- Decrease in billed and unbilled metered revenue of **\$38.1M**, mostly due to 9.7% decrease in customer usage

Total operating expenses decreased **\$16.1M**

- Deferred revenue costs decreased by **\$17.8M**
- Water production costs decreased **\$6.7M**, mostly due to decrease in customer usage
- Labor costs increased by **\$6.6M**



Financial Results: Year-to-Date 2023

(Amounts are in millions, except for EPS)	YTD June 30, 2022		YTD June 30, 2023	Variance
Operating Revenue	\$379.2	▼	\$325.1	(14.3%)
Operating Expenses	\$342.8	▼	\$326.7	(4.8%)
Net Interest Expense	\$21.9	▲	\$24.7	12.6%
Net Income (Loss) Attributable to CWT	\$20.6	▼	(\$12.7)	(161.5%)
Diluted EPS (LPS)	\$0.38	▼	(\$0.23)	(160.5%)
Capital Investments	\$144.6	▲	\$177.2	22.5%



Unrecorded California Regulatory Mechanisms Year-to-Date 2023

Based on current positions of parties to 2021 GRC filing, we estimated understatement of operating revenue YTD 6/30/23 to be in \$43M – \$63M range (\$0.65 to \$0.95 EPS)*:

2023 IRMA operating revenue range

\$18.5M to \$36M (\$0.28 to \$0.54 EPS)*

2023 MWRAM operating revenue range

\$16.5M to \$17M (\$0.25 to \$0.26 EPS)*

2023 DREMA operating revenue range

\$8M to \$10M (\$0.12 to \$0.15 EPS)*

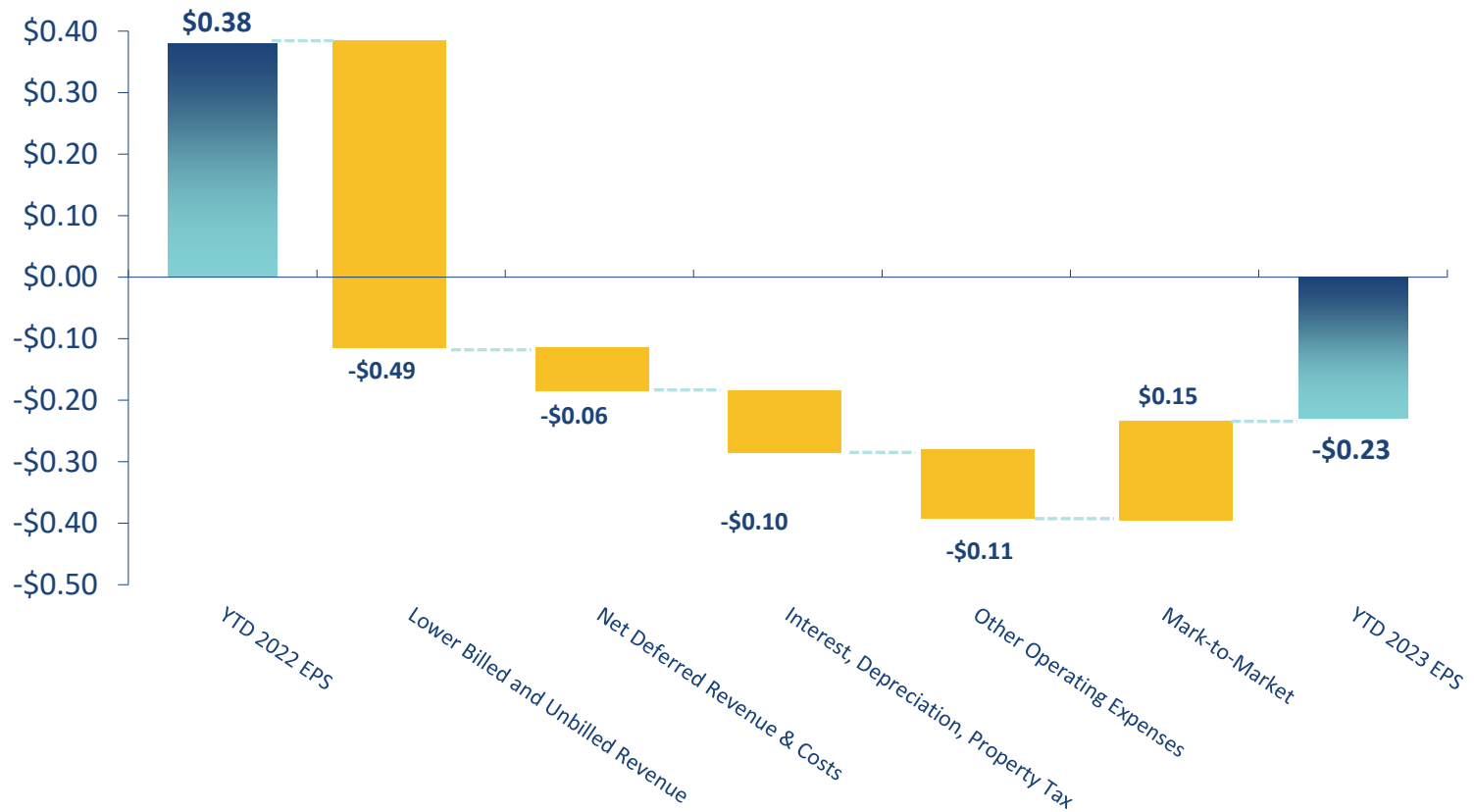
Estimated impact to EPS reflects the estimated impact to operating revenue, multiplied by 85% (which reflects an assumed effective corporate income tax rate of 15%), and divided by the diluted weighted average common shares outstanding during the period.

**IRMA value will depend on final 2021 GRC rates authorized for recovery. MWRAM was requested in 2021 GRC and was not disputed by any other party to the proceeding; its value would also depend on final 2021 GRC rates. DREMA is an authorized memorandum account, and its value would also depend on final 2021 GRC rates. Ranges are current estimates based on available information and may change as 2021 GRC progresses. Due to mechanism's connection to customer billings, YTD 6/30/23 estimates are not necessarily indicative of potential impacts in future quarters.*

Additional Year-to-Date 2023 Highlights


- Invested **\$177.2M** in capital improvements during first six months of 2023, **22.5%** increase over same period last year
- At-the-market (ATM) program increased cash and cash equivalents **\$112.7M** YTD 6/30/23 to fund capital expenditures and general corporate purposes; our current ATM program continues through 3/31/25
- Net other income increased in 2023 as compared to 2022, including **\$9.8M** increase in unrealized gain on certain non-qualified benefit plan investments

EPS Bridge YTD 2022 to YTD 2023



California Cost of Capital Update

CPUC adopted Cost of Capital decision on 6/29/23 to be implemented prospectively within 30 days of decision; Cal Water filing advice letter to implement decision on 7/31/23



Decision approved return on equity of **9.05%**, cost of debt of **4.23%**, and capital structure of **53.4% equity / 46.6% debt** for rate of return of **6.80%**


Decision also approved Water Cost of Capital Mechanism (WCCM), which adjusts rate of return when Moody's Utilities Bond Index fluctuates between Cost of Capital proceedings

WCCM triggered in October 2022; therefore, Cal Water's combined filing reflects increased return on equity of **9.57%** and rate of return of **7.08%**, with 7/31/23 effective date

- *Rate of return changed from cost of debt decrease and is expected to decrease annual operating revenues by approximately **\$7.0M***



California General Rate Case Update



In April 2023, Cal Water granted approval to increase most customer rates by 4%, effective 5/5/23; expected 2023 operating revenue increase estimated to be in **\$17M – \$21M** range

In June 2023, CPUC extended 2021 GRC completion date to 12/31/23

On 7/13/23, CPUC co-assigned second Administrative Law Judge (ALJ) to Cal Water's 2021 GRC to help assigned ALJ complete proposed decision more quickly



PFAS Regulation Update

- In March, USEPA published **draft Maximum Contaminant Levels (MCLs)** for PFAS compounds
- Based on current information, if regulation is adopted in current form, we estimate **capital investments of approximately \$200M** needed to comply
 - Draft regulation, if unchanged, would require **compliance by 2026**

While our regulators have strong track record of allowing recovery for water treatment investments, there are also **other potential sources of funds** that could offset some or all investment over time

Business Development Project Updates

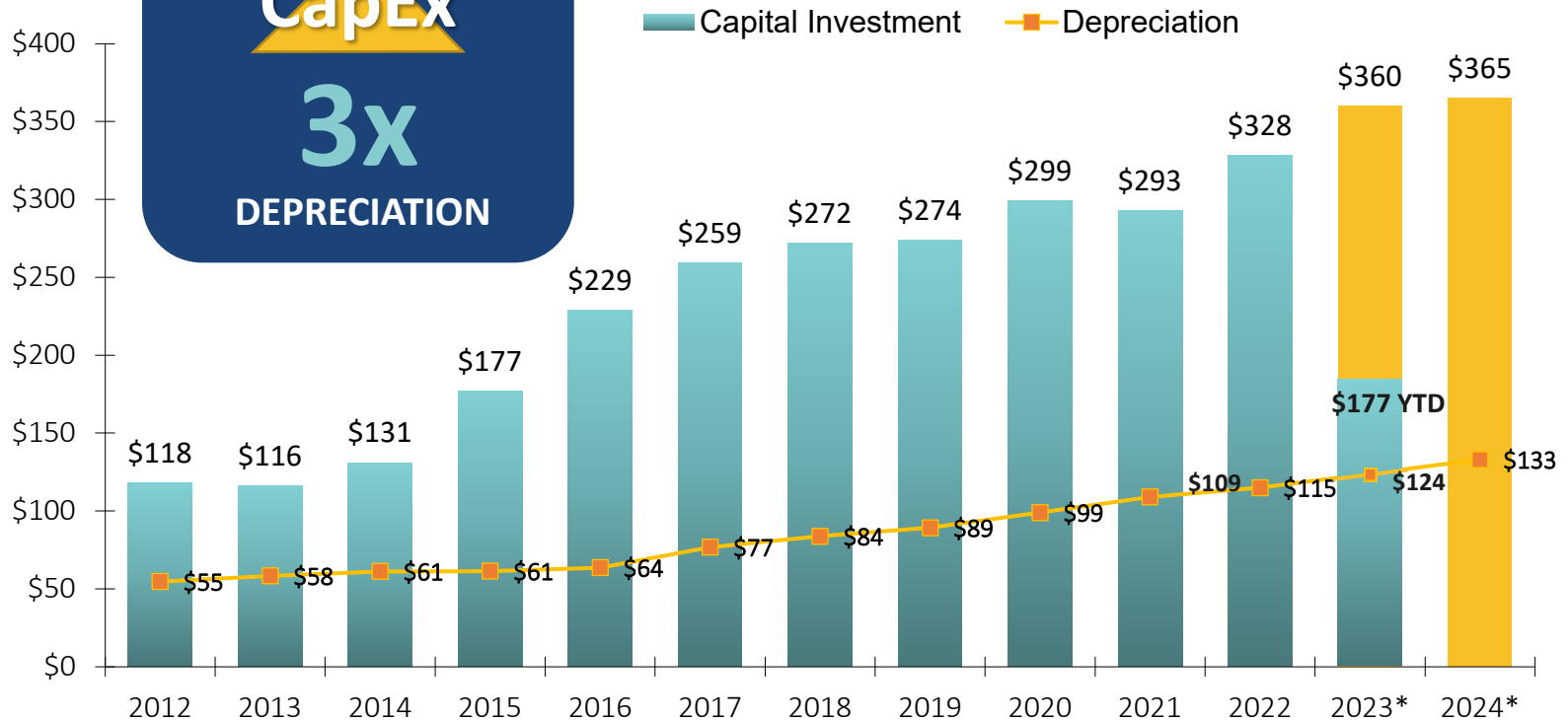
System	Water Connections	Wastewater Connections	Total	Status
Bethel Green Acres (WA)	200		200	Closed March 2023
Skylonda (CA)	176		176	CPUC Approved June 2022*
HOH Utilities (HI)		1,800 EDUs	1,800 EDUs	HPUC Approved June 2022*
Stroh's Water (WA)	900		900	Closed July 2023
Monterey Water (NM)	380		380	Announced March 2022*
KSSCS (HI)		400 EDUs	400 EDUs	Announced April 2022*
Camino Real (TX) – BVRT Utility	Up to 5,000 for current phase	Up to 5,000 for current phase	Up to 10,000 for current phase	Announced water supply agreement August 2022*
Lake Section (NM)	5,000		5,000	Announced January 2023*

*All announced acquisitions are subject to customary closing conditions and regulatory approval unless noted

Capital Investment and Depreciation

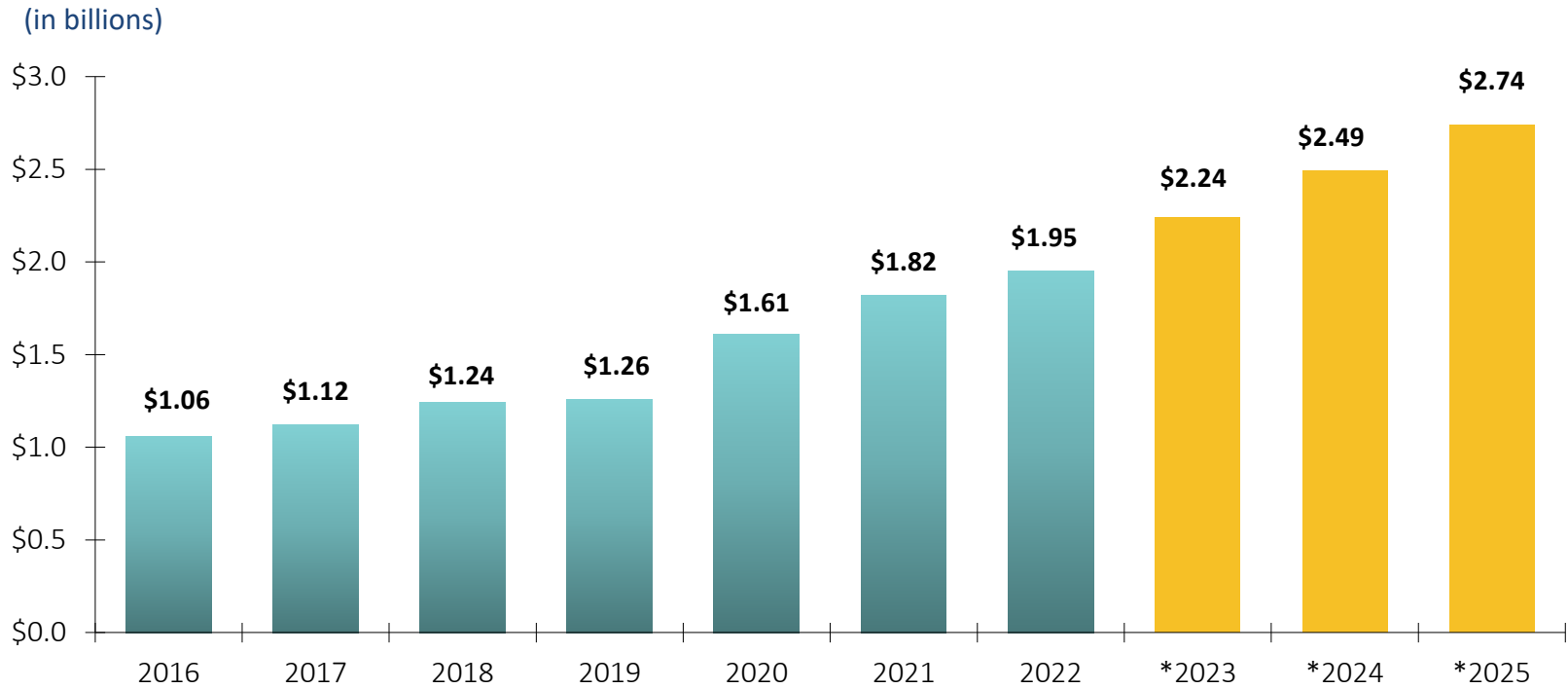
(in millions)

2015-2022 TOTAL
CapEx
3x
 DEPRECIATION



* 2023-2024 Estimated investments and depreciation include amounts filed in California 2021 GRC plus estimates for other states and does not yet include estimates for PFAS treatment

Estimated Regulated Rate Base of CWT



*2023-2025 Rate base estimates include filed proposal in 2021 California General Rate Case plus estimated rate base in other states; these values are not yet adopted and are subject to review and approval of CPUC and other regulators

In Summary

Results inline given delayed 2021 GRC

Revenue shortfall in 2023 due to temporary absence of regulatory mechanisms; we anticipate potential future recognition of these mechanisms would result in additional revenue in a future period once proposed decision is approved

While we wait for regulatory decision in California, we continue to execute our business, capital, and operational plans



CALIFORNIA
WATER SERVICE GROUP
INVESTING FOR LIFE

DISCUSSION

CWT
LISTED
NYSE